

WARRANTY BAKFIETS/AZOR/ONDERWATER

- 10 years on material and/or construction faults on the frame and front fork
- 1 year on the paint for corrosion from inside out
- 1 year on other parts after established material and/or construction faults
- Excluded from warranty are tires and pedals
- Warranty only applies provided you have registered your Dutch Cargo Bike within 2 weeks from the date of purchase.

The right for warranty is cancelled when:

- There are construction adjustments made to the bike
- Original parts have been removed or replaced
- There hasn't been enough maintenance
- The bike isn't used in the right way
- The bike isn't in possession of the first owner
- It related to normal wear and tear

WARRANTY NIHOLA

Please watch the video for an introduction of the nihola: <http://www.nihola.com/information/service-advice.html>

- When the rain hood is taken off you also have to take off the aluminium rods. The rods are held in place by the rain hood and can come loose when riding. The two rods are identical and can be placed in the bottom of the box.
- The front window on the rain hood can by multiple folding become white and weakened. During winter with frosty weather the window also tend to become hard, it is therefore very important to avoid folding and rolling the front window up in freezing weather as it may crack.
- Children, lifts and car seats must always be fastened. When riding with babies in lifts remember a soft pad in the bottom of the box.
- Always remember to use a strong lock with cable. Put it through the frame and something solid i.e. a bike rack.
- Take good care of you original invoice.
- Remember to use the parking brake when the bike is left parked. When the bike is locked with the BASTA-lock, the spokes will be damaged if the bike is moved.
- The zip will be damaged if the front of the rain hood is opened backwards over the handle bars when driving.
- Instead tuck it inside when driving, so the zip isn't unnecessarily loaded.
- The gear cable can freeze in frosty weather. If you attempt to wrench the cable the grip will break. In frosty weather, leave the gear in a low position, to avoid breaking the grip by wrenching it.
- We recommend lubricating movable parts with 'LUBRAL' lubricator, which comes in spray cans at most bike shops. Use 'WD-40' for the installed BASTA-lock and the cable lock. The steering is service free and does not need lubrication. When the chain is lubricated, the two movable levers on the front wheels should also be lubricated in order to prevent humidity and condensation to penetrate the brakes. Remember that bicycle paths are salted and it is therefore important to wash the salt of the bike several times during winter in order to maintain it.
- When the bike stands still and must be turned, simply lift the rear of the bike and turn. Remember the front wheels must be headed standing straight ahead in this maneuver.
- If the nihola bike is too wide to pass through a doorway, turn the front wheels and lead it obliquely through.
- By doing this the nihola bike can be maneuvered through a narrow passage than when the front wheels are straight ahead.
- Shimano Nexus 8. It is very important that you follow the service instructions from Shimano. We recommend an annual inspection of the hub where the hub is separated and lubricated according to Shimano's advice.
- Recommended tire pressure: Puncture proof tires: 5 bar in the front and rear. The tires can be pumped at all petrol stations as the inner tube is provided with auto/car valves. The tire pressure must be checked at least every third week.
- Take good care of your nihola – we recommend an annual service check.

WARRANTY WORKCYCLES

Each WorkCycles bike has a 10 year warranty on the frame, one year on components, none on tires, and what we call the “no BS guarantee”. This means that we understand that your bicycle is your transportation and it has to work properly. If your bike needs repairs as a result of abuse you’ll obviously have to pay for it, but the origins of many problems aren’t clear. Maybe a manufacturer’s defect shows up after the official warranty has expired or one of our normally meticulous mechanics seems to have been sloppy. You’ll get straightforward assessment of the problem, generous benefit of the doubt and a fair compromise if needed. This is one more reason why WorkCycles bikes cost what they do and why our prices are not negotiable. You get what you pay for.

WARRANTY DOUZE

WARRANTY OMNIUM

WARRANTY BULLITT

Larry vs Harry offers the following international warranty on its BULLITT cargo bikes:

- 2 years warranty against manufacturing and material defects to the frame and components with the exception of parts subject to daily wear and tear such as tires, tubes, and chain. Damage resulting from misuse, violence, and normal wear-and-tear is not covered. So if you run over your BULLITT with your Humvee, don't ask for a warranty replacement. During the warranty period, Larry vs Harry will repair or, at its option, replace the defective part or parts. This warranty is valid only for the original purchaser of the BULLITT. Larry vs Harry is not responsible for the labor cost to replace any replacement part. To see the Larry vs Harry Warranty in Danish, which is applicable only to sales made in Denmark, [click here](#).
- In the event you believe you have a warranty claim, please contact Larry vs Harry at bike@larryvsharry.com with information about your claim and we will respond.

http://shop.larryvsharry.com/terms_and_conditions

WARRANTY BABBOE

WARRANTY CONDITIONS BABBOE CARGOBIKES

These warranty conditions are applicable for manufacturing defects. The different periods of warranty are described below. This warranty does not include normal wear and tear.

Warranty periods:

- 2 years on bike parts
- 5 years on frame

GENERAL WARRANTY CONDITIONS

The warranty periods start on the day the tricycle is being delivered to the customer.

The warranty does not apply:

- If the defects are caused by misuse or insufficient maintenance;
- If the defects are caused by improper assembly, which means assembly that differs from the included assembly instructions. These assembly instructions can also be found on the website;
- If the defects are caused by abnormal, injudicious, incorrect or careless use of the product, which means:
 - driving up and down sidewalks curbs
 - cycling on two wheels
 - exceeding the maximum weight in the box (>100kg)
 - cycling backwards-
- If the defects are caused by non-expert repairs or modifications to the product, as well if they are caused by non-expert replacement of components of the product;
- If second-hand parts are used for repair, unless approved by Babboe;
- In case of damage arising from using the cargo bike during competitions or use for sporting purposes;
- Damages resulting from an accident or act of God.

Excluded from warranty:

- damaged and flat tires
- stretching brakes and acceleration cables as a result of normal use. (adjustments of brake and acceleration)
- adjusting the wheels and spokes during use, as well as broken spoke rust loose bolts and nuts.

Condition for the warranty claim is a check up 2 months after purchase of the Babboe, unless such check up would not have prevented the matter giving rise to the claim from occurring. The 2 month check up involves mainly fine-tuning of gearing, brakes, and spokes.

Accept as set forth in Schedule 3, Babboe BV and its agent, will have no other liability with regard to any warranty or claims.

In case of a warranty claim, Babboe compensates the agent or the customer for the broken part.

The agent arranges the repair with the customer according to the warranty conditions agreed on with the customer on the website. Babboe will not compensate for the costs of reparation/ installation of the component that has to be replaced.

Babboe BV and reseller will together determine the spare parts which needs to be in stock to act as a good reseller to the end consumer.

If replacement of the components is necessary, Babboe may replace such component with a reasonable substitute of comparable quality and is not required to replace the identical component.

Claim warranty:

If the agent wishes to claim warranty for a customer, the agent can send a letter or an email to Babboe B.V. Based on the received information Babboe will decide to compensate the part immediately or request the reseller to send the part to Babboe for further inspection.

Warning:

Correct assembly of the cargo bike is crucial and falls outside the responsibility of Babboe BV and its agent Babboe B.V. and its agent accept no liability for incorrect assembly or for any consequences of it.

WARRANTY SANTOS

- Frame, 10 years
- parts, 2 years
- coating, 2 years

With exception of usage and wear and tear

WARRANTY BOBIKE